# What's New in Norfolk AIR 2.0?

**The Interface** – the interface has been completely redesigned to make it easier to use and allow more data to be displayed. This includes the ability to:

- Jump directly to the map and skip typing in an address or account number (click the GO button)
- Search for properties without an addresses (using account number or by manually zooming into the map)
- Display now has full screen mapping with information sliding in and out from left side
- Display zoning and flood zones maps over the parcel map
- Select 4 different years of aerial photography for the same location and compare years from 1999 to 2012
- Send a link of property to another users
- Transition from parcel map to aerial photography using a slider tool

**The Information Tab** – the new sliding "INFO" tab located on the left side of the screen contains lots of new data. Below are general descriptions of what has been added for each section.

### **Real Estate**

- Building Description screen is now customized for residential, commercial, vacant land, apartments, and cell towers.
- Residential properties now have a new section called *Property Description* which includes information on pools, porches, shoreline structures, and other types of structures.
- Commercial properties with more than one building now will display multiple photographs and sketches if available. Data displayed is synced with each different photo/sketch.

## **Municipal Services**

Recycling dates can be printed, and contact information now included.

### **Planning**

- Zoning information consolidated into a single window that can be printed, and also includes contact information.
- Neighborhood Service Areas added.
- GEM property identification and strategy added.

# **Public Safety**

- Flood Zone window has been updated with links to zone definitions, and now includes contact information.
- Hurricane Storm Surge Zones added and link to definition included.

## **Civic**

 Link to local, state, and federal representative websites added.

#### **Schools**

Link to school websites added.

#### **Code Enforcement**

 Both active and historical cases now include origination date, inspector name, actions sorted in chronological order. The ability to print the information has been added.

# **Building Permits**

• This section is entirely new and includes both active and historical building permits.